



Travel Plus

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ABN: 15 097 604 649 Licence Number: 30549

TERMS OF TRADE

1. RESERVATION DEPOSIT/CANCELLATION

A non-refundable deposit is payable in addition to any deposits required by tour operators or airlines. If you cancel, the amount of the deposit will be payable to the agency in addition to any cancellation fees imposed by tour operators and airlines. Prices are subject to change until the booking is paid in full and confirmation is received from the wholesaler and/or airline.

2. STANDARDS/CULTURAL VARIATIONS:

Standards and expectations vary, the final choice of airline, travel operator, property are yours. We do not take responsibility should they not reach your expectations.

3. AMENDMENTS

Any changes made to a confirmed itinerary after it has been accepted by the client will attract an amendment fee as per the schedule of fees, plus any wholesaler/airline fees.

4. VISAS, PASSPORTS ETC.

If you are travelling overseas, each passenger will require a passport with at least 6 months validity from the date you will return into Australia. Visa requirements change frequently; please check with your consultant for most current requirements. Travel Plus charge a fee as detailed in the schedule of fees, inclusive of courier fees is payable in addition to any Consular fee.

5. INSURANCE

This is strongly recommended at an additional cost. Cost varies depending on length of stay, destination, age and if you have any pre-existing medical conditions. Should you choose not to purchase travel insurance, you will be required to sign an insurance waiver. Insurance cover for the loss of deposit and cancellation clause comes into effect the day the policy is issued. Insurance policies will not be issued until a completed application form has been submitted and the premium has been paid.

6. PAYMENTS / CREDIT CARDS

Payment for travel arrangements is preferred by either cheque, cash or eftpos (either Cheque or Savings account). Please note: Most banks will have a daily limit on how much you can withdraw from these accounts. Please check with your bank for details. Credit cards can be accepted although they will incur a fee.

7. RESERVATION DEPOSIT/CANCELLATION FEES RESPONSIBILITY CLAUSE

All vouchers, receipts and tickets are issued subject to the terms and conditions specified by the suppliers. By accepting the vouchers and tickets and utilising the services you agree that neither Travel Plus nor any wholesalers should be liable for any loss, injury or damage to you or your belongings. Remember that travel documents, vaccinations and customs regulations are your responsibility.

SCHEDULE OF FEES

Domestic Travel:

Cruise:	\$40.00 per person
Coach or Rail:	\$11.00 per ticket
Hotel Reservations:	\$10.00 per person
Flight Reservations/Package:	\$33.00 per person
Ticket Exchange/Reissue:	\$33.00 per person
Spirit of Tasmania:	\$33.00 per person

International Travel:

Cruise:	\$55.00 per person
Flight Reservations/Package:	\$55.00 per person
Ticket Exchange/Reissue:	\$55.00 per person
Hotel Reservations:	\$15.00 per person

Credit Card Processing Fees:

Visa/Mastercard:	1.0%
American Express:	3.3%
Diners Club:	3.0%

Administration Options:

Visa Processing Fee: with reservation	\$55.00
without reservation	\$110.00
Foreign Exchange Orders:	\$11.00 per order

Frequent Flyer Redemption:

Domestic Flights:	\$33.00 per person
International Flights:	\$55.00 per person

Cancellation of any bookings:

Agency Service Fees:	Forfeit all fees paid
Supplier/Wholesaler Fees:	Subject to operator conditions

